

Chemical Dependency Professionals Board

37 West Broad Street, Suite 785, Columbus, Ohio 43215



Business is Booming!

What Is Happening?

The Ohio Chemical Dependency Professionals Board began operations on June 13, 2004. In the first 2 ½ months of operation, the Board has processed over 1,600 applications compared to the 2,600 applications processed by ODADAS Credentialing Services in all of 2003.

Bob Field, the new Executive Director of the OCDP Board, was mobilized with the National Guard to Kosovo in June of this year. This has left us functioning with three staff members rather than the four that staffed the comparable ODADAS office.

The Problem?

Yes, there is a problem. The volume of applications has been almost overwhelming. In order for our staff to process applications, it has been necessary for us to place the office telephones on an answering machine. This has been very frustrating for people who call with questions. However, we have two staff members to process applications. If one of these people answers the telephones, it will take twice as long to process applications. We view the processing of applications as our top priority.

What Are We Going To Do?

We have hired an additional staff member. This person will begin answering the telephones eight hours per day on September 20, 2004. We hope this will reduce the frustration of people with inquiries without slowing down the important job of processing applications.

We have also established a website: www.ocdp.ohio.gov This website lists in detail all requirements, rules and procedures for applications at all levels of the credentialing process. It also contains email links to all staff members. We encourage inquiries by email, which can be processed quickly or sometimes quicker than a telephone inquiry.

What Can You Do?

Be patient. If you have experienced a service delay, we apologize. We are doing the best we can. Use the website and give us feedback about it. Use the email links if possible, for your questions. For telephone inquiries, call us at (614) 387-1110. All voice mail messages received will be returned within 48 hours. Please remember that ODADAS is no longer responsible for the credentialing process.

We are working toward outstanding service and a customer friendly operation. Please give us some flexibility during this transition time as we work to bring the chemical dependency profession to a new level.

Joe R. Gay, Ph.D., CCDC III-E
Chair of the OCDP Board

Amanda J. Ferguson
Acting Executive Director

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