

CLINICAL SUPERVISION ENDORSEMENT EDUCATION CONTENT AREAS

The following represent content area descriptions appropriate for clinical supervision education.

S1 - Counselor Development

- Clinical supervision models
- Teaching and training methods and strategies
- Assessment theories
- Practices and tools
- Feedback purpose and process
- Motivational techniques to promote career development
- Agency policy regarding appropriate counselor/client and supervisor-supervisee relationships

- Problem solving/conflict resolution models
- Theories of stress management
- Adult learning models
- Fellow staff ethical problem solving
- Special populations
- Ethics/Appropriate professional boundaries regarding clients
- Communication processes/ techniques

S2 - Professional & Ethical Standards

- Includes public relation techniques
- Professional organizations, their goals and objectives
- Government agencies
- Agency, state and professional codes
- Route of reporting ethical violations
- Credentialing requirements

- Impact of nutrition and exercise on physical and mental well-being
- Stages of human development
- Various cultures, values and lifestyles
- Confidentiality laws grievance process

S3 - Program Development & Quality Assurance

- Includes developing program goals and objectives
- Methods of program development delivery
- Relationship building to enhance service delivery
- Clinical services improvement planning
- Development and implementation of quality improvement and quality assurance processes

- Advocacy
- Program needs assessments
- Monitoring client outcomes
- Client access, engagement and retention
- Facilitation of staff learning

S4 - Performance Evaluation

- Leadership styles
- Interview techniques
- Stress management
- Observation techniques
- Functional communication skills
- Public speaking and teaching techniques
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S5 - Administration

- Includes monitoring techniques
- Management practices
- Orientation procedures and practice
- Motivational skills
- Consultation strategies

- Career development
- Comprehensive assessment
- Interventions and strategies
- Ways to coordinate supervision with appropriate and reasonable work assignment
- Staff development
- Program assessment and development methods
- Deference between consultation and supervision
- Agency's hiring and termination policies
- Performance appraisals