IC&RC

Leading the World in Credentialing

Prevention, Substance Use Treatment & Recovery Professionals

Please see below for a testing update from Prometric:

Prometric is scheduled to resume testing for essential services programs in U.S. and Canada test centers effective May 1st, where we are able to do so.

With modified test center resumption starting this week, we want to provide you with updates on where we are likely to open for programs able to test, as well as how we will work to communicate out to all candidates who are impacted. Below is a high-level overview of these initiatives:

- On May 1st, **Prometric plans to resume testing in several markets worldwide for essential services.** Please click here for the most up-to-date list of markets where we are looking to resume testing, based on governmental clearance and other market factors. This is subject to change daily. Some global markets listed here are already open. We will give a more detailed update into which centers are scheduled to open in these markets later this week.

- **All candidates who will not be able to test as a result of social distancing policies through May and June are being notified this week via email**. Where applicable, candidates will be able to self serve online, or will have their appointments rescheduled or canceled, based on program requirements.

- **Essential candidates who will be testing in May will receive an email reminder with social distancing guidelines and procedures three days prior to test day; and then a follow-up phone call one day prior.** Please click here for a copy of this communication.

As more information becomes available, we will send out additional communications to ensure you're informed of our decisions and its impacts to your business. We thank you for

your support and continued partnership as we work together to ensure the safety, health and well-being of those we serve.

Thanks,

Sean Colton